

# Three Rivers

Local Information: <b>CA Three Rivers</b>	
Client referrals	Must be a Three Rivers resident or work in Three Rivers district.
Work queue	<p>Rickmansworth workqueue:            Mon, Tues, Thurs: 10a.m.-3.30p.m.            Wed &amp; Fri: 10a.m. 1p.m.</p> <p>South Oxhey workqueue:            Mon, Tues, Thurs, Fri: 10a.m.-4p.m</p> <p>Abbots Langley workqueue:            Mon: 10a.m.-4p.m.            Tues, Thurs: 10a.m.-3p.m.            Wed &amp; Fri: 10a.m.-1p.m.</p>
Cancel or rearrange appointments	<p>Rickmansworth:            Generalist Advice: 01923 293132            Money Advice: 01923 712182</p> <p>South Oxhey:            Generalist Advice: 0208 5158341            Money Advice: 0208 5158340</p> <p>Abbots Langley:            Generalist Advice: 01923 271700            Money Advice: 01923 271700</p>
Admin / Adviceline Referral Contact	<p>Last Update: 11/10/2016            Linda Blain smcastr@cabnet.org.uk</p>
External referral process (Money Advice Trust)	Not used
Client Services/Local Welfare Benefit information	

Crisis or Emergency	
- <i>food banks</i>	<p>Croxley Green Baptist Church 225 Baldwins Lane WD3 3LH Monday 1 - 3 pm</p> <p>Mill End Methodist Church Berry Lane WD3 7HJ Tuesday 1.30 - 6 pm</p> <p>St Lawrence Church Office, , High Street Abbots Langley WD5 0AS Monday 9.30a.m.-3.30p.m. Friday 9.30a.m.-3.30p.m.</p> <p>Rickmansworth Citizens Advice Bureau Northway House, High Street WD3 1EH Friday 1 – 3 pm</p>
- <i>domestic abuse</i>	<p>Watford Women's Centre Address: 83 Market St, Watford WD18 0PT Phone: 01923 816229 Hours: 9am–8pm</p>
- <i>homelessness</i>	<p>Three Rivers District Council Address: Three Rivers House, Northway, Rickmansworth WD3 1RL Phone: 01923 776611 Callcentre: 8am to 6pm, Monday to Friday (excluding Bank Holidays). One Stop Shop: open for visitors from 8.30am to 5.30pm, Monday to Thursday and 8.30am to 5pm on Fridays (excluding Bank Holidays).</p>
Debt	<p>Specialist money advice caseworkers. Work queue or drop in.</p>
Benefit checks	<p>Yes use county wide form. Client can return by post to any of the 3 Rivers offices or they can bring to one of the offices during opening hours where they will be seen by an adviser. Please DON'T put client on the WorkQ.</p>

- <i>appeals</i>	Yes - Work queue or drop in
Form filling	Yes. Client can come to any of the offices during opening hours and should be seen by someone who can help.
Immigration	Luton Law Centre Cresta House, Alma St, Luton LU1 2PL Telephone Helpline: 01582 481000 Friday 10am-1pm: Immigration and asylum
Health & Social care	HertsHelp, Hertlands House, Primett Road, Stevenage, Herts, SG1 3EE Tel: 0300 123 4044 Email: info@hertshelp.net
Housing	Three Rivers District Council Address: Three Rivers House, Northway, Rickmansworth WD3 1RL Phone: 01923 776611 Callcentre: 8am to 6pm, Monday to Friday (excluding Bank Holidays). One Stop Shop: open for visitors from 8.30am to 5.30pm, Monday to Thursday and 8.30am to 5pm on Fridays (excluding Bank Holidays).
Employment	Yes. Work queue or drop in.
Family	Yes. Work queue or drop in. Internal legal advice rota appointments for family law issues.
Consumer	Citizens Advice consumer helpline: 03454 04 05 06 Monday to Friday, 9am to 5pm
Pensionwise	Pension Wise appointments: Stevenage 01438 721760. Or use Petra work queue 'Pension Wise Stevenage Work Queue'
Additional local information	
Misc	